

ISO/IEC 17020:2012 UNDERSTANDING & IMPLEMENTING



Duration: 2 Day

PROGRAM OVERVIEW

The performance of inspection bodies worldwide, whether service or regulatory, can be greatly enhanced through the implementation of the requirements of the international standard ISO/IEC 17020:2012 Conformity Assessment – Requirements for the operation of various types of bodies performing inspection. The scope of this standard is specific to addressing the competence of bodies performing inspection and for the impartiality and consistency of their inspection activities.

The standard, which was aligned with the objective of promoting confidence in bodies performing inspection, was originally developed by the European Standardisation Organisations and published in March 1995 and later adopted and published by International Organisation for Standardisation (ISO).

The standard covers the activities of inspection bodies whose work can include the examination of materials, products, installations, plants, processes, work procedures or services, and the determination of their conformity with requirements and the subsequent reporting of results of these activities to the clients and, when required, to the authorities.

OBJECTIVES

To enhance knowledge and understanding on the:

- Importance of quality management in the inspection body accreditation
- Importance and benefits of accreditation of the inspection body
- Management and technical requirements of ISO/IEC 17020
- Implementation and application of ISO/IEC 17020 in inspection bodies' daily activities
- Ability to meet the requirements of accreditation body and its requirements

COURSE CONTENTS

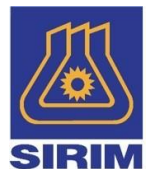
- Importance of inspection body quality management system
- Introduction to Malaysia Inspection Bodies Accreditation Scheme (MIBAS)
- Accreditation activities (Department of Standards Malaysia and MIBAS requirements)
- Requirements for inspection bodies in accordance with ISO/IEC 17020
- Management requirements of ISO/IEC 17020
- Technical requirements of ISO/IEC 17020

WHO SHOULD ATTEND?

- Managers
- Executives
- Regulatory Bodies who are conducting inspection activities such as assessments on behalf of private clients, their parent organisations, or authorities (with the objective of providing information about the conformity of inspected items against regulations, standards, specifications, inspection schemes or contracts)

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