

# ISO 21001:2025 UNDERSTANDING & IMPLEMENTING



Duration: Two (2) days

## PROGRAM OVERVIEW

ISO 21001:2025 is the latest edition of the international standard titled "Educational Organizations — Management Systems for Educational Organizations — Requirements with Guidance for Use." It provides a comprehensive framework for educational institutions to improve the quality and effectiveness of their learning services and better meet the needs of learners and other stakeholders.

This two-day training program provides participants with a comprehensive understanding of ISO 21001:2025, the international standard for Educational Organizations Management Systems (EOMS). The course covers the principles, structure, and key requirements of the standard, with practical guidance on how to implement and maintain an effective EOMS aligned with ISO 21001:2025. Participants will gain insights into learner-centric approaches, performance evaluation, and continuous improvement strategies tailored for educational institutions.

## OBJECTIVES

- Understand the purpose, scope, and benefits of ISO 21001:2025.
- Interpret the key clauses and requirements of the standard.
- Learn how to implement and maintain an effective Educational Organizations Management System (EOMS).
- The implementation and certification process of ISO 21001:2025.

## COURSE CONTENTS

- Introduction to ISO 21001:2025 and its relevance to educational organizations
- Management Principles of EOMS
- Clause-by-clause explanation of the standard
- Stakeholder needs and expectations.
- Implementation and Certification

## WHO SHOULD ATTEND?

- Educational institution administrators and managers
- Quality assurance and compliance officers
- Internal auditors and EOMS implementation teams
- Trainers, curriculum developers, and academic staff
- Anyone involved in managing or improving educational services.

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